

Karnataka State Road Transport Corporation

ಕರ್ನಾಟಕ ರಾಜ್ಯ ರಸ್ತೆ ಸಾರಿಗೆ ನಿಗಮ Karnataka State Road Transport Corporation ವಿಕಲಚೇತನರಿಗೆ ಉಚಿತ ಬಸ್ ಪಾಸ್ ಗಳ ವಿತರಣೆ

Application for Issue of Bus Passes to Physically Challenged

Step 1: Enter the login details

Apply for Service

Mobile No

OTP/Password [Get OTP](#)

4bF7d5 Type here

[Forgot Password](#) | [New user? Register here](#)

Check Your Application Status

Select Department

Select Service

Enter your Application ID

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Step 2 : Citizen Login will be displayed

ABOUT SERVICE PLUS

Welcome to Service Plus

ServicePlus is a generic application to provide an electronic delivery for all the services provided by The Government to The citizen. The Government of India, State Governments and Local Governments are providing various services to benefit the citizens at Centre, State or Local level primarily Government to Citizen (G2C) and Government to Business (G2B). The services provided are either demand driven or mandated by the legislation. The services provided by Government can be categorized as:

1. Regulatory Services: Regulatory services are services like trade licence, permit for construction of a building etc that can be denied by the Government.
2. Statutory Services: Statutory services are services like Issuance of Birth/Death certificate which cannot be refused by Government.
3. Developmental Services: Developmental Services are services or schemes provided by Government for the benefit of citizens like NREGS, IAY, Old age Pension etc.

The following are the salient features of the software -

1. Service(s) will be created online
2. Citizens will be submitting applications online
3. Service units will be able to receive application online
4. Service units will be able to verify documents and application fee online
5. Service units will be able to escalate application to some other person, in the case of absence of dealing authority, online
6. Citizens will be monitoring Application status online
7. Private Service Access Providers will be participating in the application receipt/submission and service delivery process online message.ekyc.add.mapping=Please add atleast one mapping

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Step 3 : Search the required service and click to open

The screenshot shows the Seva Sindhu application portal. The header includes the Karnataka State Emblem, the text 'ಸೇವಾ ಸಿಂಧು Seva Sindhu', and the logo of the corporation. Below the header, there is a navigation menu on the left and a main content area. The main content area displays a table of services available for Karnataka. The table has columns for SL.No., Service Name, Department Name, and State. The services listed include Accident Relief Fund-KSRTC, Accident Relief Fund - NEKRTC, Accident Relief Fund-NWKRTC, Acid Victim Pension, Admission for Morarji Desai Residential school - Minority Welfare Department, Admission for Pre and Post matric hostels - Minority Welfare Department, Agricultural Family Member Certificate / ವ್ಯವಸಾಯಕಾರರ ಕುಟುಂಬದ ವ್ಯಕ್ತಿಗಳರೂ ಪ್ರಮಾಣ ಪತ್ರ, Amendment of Bye Laws of Souharda co-operative society, and Amendment of License to Manufacture Insecticides.

SL.No.	Service Name	Department Name	State
1	Accident Relief Fund-KSRTC	Karnataka State Road Transport Corporation	KARNATAKA
2	Accident Relief Fund - NEKRTC	NEKRTC	KARNATAKA
3	Accident Relief Fund-NWKRTC	NWKRTC	KARNATAKA
4	Acid Victim Pension	Directorate of Social Security and Pensions	KARNATAKA
5	Admission for Morarji Desai Residential school - Minority Welfare Department	Minority Welfare Department	KARNATAKA
6	Admission for Pre and Post matric hostels - Minority Welfare Department	Minority Welfare Department	KARNATAKA
7	Agricultural Family Member Certificate / ವ್ಯವಸಾಯಕಾರರ ಕುಟುಂಬದ ವ್ಯಕ್ತಿಗಳರೂ ಪ್ರಮಾಣ ಪತ್ರ	Revenue Department	KARNATAKA
8	Amendment of Bye Laws of Souharda co-operative society	Registrar of Cooperative Societies	KARNATAKA
9	Amendment of License to Manufacture Insecticides	Agriculture Department	KARNATAKA
10	Amendment of Manufacture License for Micro, Multinucleated, Exothecium	Agriculture Department	KARNATAKA

Step 4 : Fill the Applicant Details & Photocopies details

The screenshot shows the Seva Sindhu application portal for the issue of bus passes to physically challenged individuals. The header includes the Karnataka State Emblem, the text 'ಸೇವಾ ಸಿಂಧು Seva Sindhu', and the logo of the corporation. Below the header, there is a navigation menu on the left and a main content area. The main content area displays a form for the application. The form has a title 'ಕರ್ನಾಟಕ ರಾಜ್ಯ ರಸ್ತೆ ಸಾರಿಗೆ ನಿಗಮ Karnataka State Road Transport Corporation' and a subtitle 'ವಿಕಲಚೇತನರ ರಿಯಾಯಿತಿ ಬಸ್ ಪಾಸ್ Application for Issue of Bus Passes to Physically Challenged'. The form is divided into sections for Applicant Detail and other details. The Applicant Detail section includes fields for Applicant Name, Date of Birth, Category, Mobile Number, and Type of Disability. The other details section includes fields for Father's Name, Age, Gender, Occupation/Working Place, and Disability Percentage.

ಕರ್ನಾಟಕ ರಾಜ್ಯ ರಸ್ತೆ ಸಾರಿಗೆ ನಿಗಮ
Karnataka State Road Transport Corporation
ವಿಕಲಚೇತನರ ರಿಯಾಯಿತಿ ಬಸ್ ಪಾಸ್
Application for Issue of Bus Passes to Physically Challenged

ಅರ್ಜಿದಾರರ ವಿವರ / Applicant Detail

ಅರ್ಜಿದಾರರ ಹೆಸರು/Applicant Name * Inukurthi Kalyan Teja ತಂದೆ ಹೆಸರು /Father's Name *

ಹುಟ್ಟಿದ ದಿನ / Date of Birth * ವಯಸ್ಸು /Age

ವರ್ಗ/Category * ಸಾಮಾನ್ಯ/General ಇತರ(ಓ.ಬಿ.ಸಿ)/OBC ಎಸ್‌ಎ/SC ಎಸ್‌ಟಿ/ST ಮಂಗಳಮುಖಿ / Transgender

ಲಿಂಗ/ Gender * ಪುರುಷ/ Male ಮಹಿಳೆ/ Female

ಮೊಬೈಲ್ ನಂಬರ್ / Mobile Number * ವೃತ್ತಿ / ಉದ್ಯೋಗ ಮಾಡುವ ವಿಳಾಸ / Occupation/Working Place *

ಲಿಂಗವಿಕಲತೆಯ ಸ್ವರೂಪ /Type of Disability? * ಲಿಂಗವಿಕಲತೆಯ ಪ್ರಮಾಣ /Disability Percentage (40 and above) *

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Step 5 : Click on I agree checkbox and fill the Captcha Code as given & Submit

The screenshot shows a web browser window with the URL `serviceonline.gov.in/configureka/renderApplicationForm.do?serviceId=3680004&UIID=2f78116a-f544-4aba-b53a-edad3557c743&OWASP_CSRFTOKEN=A6YK-Y4DI-FB4W-VCBD-2ECI-Q8FN-ZQ27...`. The page is titled "Declaration / ಘೋಷನೆ" and contains the following sections:

- Declaration / ಘೋಷನೆ**: A checkbox labeled "I Agree" is checked. Below it, the text reads: "The information/ details provided above are true to the best of my knowledge / ಮೇಲೆ ನೀಡಲಾದ ಮಾಹಿತಿ / ವಿವರಗಳು ನನ್ನ ಜ್ಞಾನದ ಅತ್ಯುತ್ತಮವಾದವುಗಳಾಗಿವೆ".
- Additional Details**: A section with a label "Apply to the Office" and an empty text input field.
- Word verification**: A section with a green box containing the text "jw62ka" and a circular refresh icon. Below it, the text says "Please enter the characters shown above" and there is an empty text input field.

At the bottom of the form, there are four buttons: "Draft", "Submit", "Close", and "Reset". The browser's taskbar shows several open applications, including "Issue of Free Bus...", "Accident relief fu...", and "user manuals V.rar".

Step 6: A fully filled form will be generated for user verification

The screenshot shows a web browser window with the URL `serviceonline.gov.in/configureka/applyPageForm.do?OWASP_CSRFTOKEN=9IU5-7M4A-SKA4-C1XB-23EU-UUN2-OGA0-8TKX&UIID=aa728cf1-75fa-4c8c-bcdf-ef9a689d99f3`. The page is titled "ಸೇವಾ ಸಿಂಧು Seva Sindhu" and "Application for Departmental Examination". The page contains the following sections:

- Menu**: A sidebar menu with options: "Apply for services", "View all available services", "View Status of Application", and "Messages & Alerts".
- message draftRefVote**: A red notification message.
- ಅರ್ಜಿದಾರರ ವಿವರ / Applicant Detail**: A table with the following data:

ಅರ್ಜಿದಾರರ ಹೆಸರು / Applicant Name :	Inukurthi Kalyan Teja
ತಂದೆ ಹೆಸರು / Father's Name :	ddsfdsf
ಹುಟ್ಟಿದ ದಿನ / Date of Birth :	04/10/1989
ವಯಸ್ಸು / Age :	30
ವರ್ಗ / Category :	ಸಾಮಾನ್ಯ / General
ಲಿಂಗ / Gender :	ಪುರುಷ / Male
ಬಿಲ್ಡ್ ನಂಬರ್ / Mobile Number :	9956253522
ವೃತ್ತಿ / ಉದ್ಯೋಗ ಮಾಡುವ ವಿಳಾಸ / Occupation/Working Place :	BENGALURU URBAN
ಅಂಗವಿಕಲತೆ/ಶೇರು / Type of Disability? :	sdssdf
ಅಂಗವಿಕಲತೆ/ಶೇರು ಪ್ರಮಾಣ / Disability Percentage (40 and above) :	55
- ವಿಳಾಸ / Address Details**: A table with the following data:

ವಿಳಾಸದ ಸಾಲು 1 / Address Line 1 :	krishna temple street, hitr, hitr, hitr, hitr
ವಿಳಾಸದ ಸಾಲು 2 / Address Line 2 :	ksfsdf
ರಾಜ್ಯ / Country :	India
ರಾಜ್ಯ / State :	KARNATAKA

The browser's taskbar shows several open applications, including "Fwd: MOM Of Meeting: 07-09...", "Easy Kannada Typing - English", "Google Translate", and "Seva Sindhu".

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Step 7 : Click on Attach Annexure

The screenshot shows a web browser window with the URL `serviceonline.gov.in/configureka/applyPageForm.do?OWASP_CSRFTOKEN=A6YK-Y4DI-FB4W-VC8D-2ECI-Q8FN-ZQ27-56NS&UUUIID=69cebc20-65f4-4bab-8990-eeef78edb4a8`. The page displays a form with the following fields:

- DOB: 04-02-1991
- Declaration / ಘೋಷಣೆ: The information/ details provided above are true to the best of my knowledge / ಮೇಲೆ ನೀಡಲಾದ ಮಾಹಿತಿ / ವಿವರಗಳು ನನ್ನ ಜ್ಞಾನದ ಅತ್ಯುತ್ತಮವಾದವುಗಳಾಗಿವೆ
- I Agree: Yes
- Additional Details: Apply to the Office: KSRTC Division Office(KSRTC Divisions- Chikaballapur)
- Draft Reference No: Draft_TC0035/2020/00053

At the bottom of the form, there is a button labeled "Attach Annexure" and a link "Click here to initiate new application". The footer of the page includes logos for the Ministry of Panchayati Raj, Digital India, data.gov.in, india.gov.in, Deity, and PMINDIA.

Step 8: Attach the annexures and save them

The screenshot shows the "ATTACH ENCLOSURE(S)" section of the application form. It contains a table with the following columns: "Type of Enclosure", "Enclosure Document", and "File/Reference".

Type of Enclosure	Enclosure Document	File/Reference
Aadhar Card	Aadhar card Document Format	Choose File sample.pdf Scan Fetch from DigLocker
Passport size Photograph	Passport size Photograph Document Format	Choose File download.jpg Scan Fetch from DigLocker
Proof of Residential Address	Proof of Residential Address Document Format	Choose File sample.pdf Scan Fetch from DigLocker
Disability certificate and I.D card issued by Directorate for the Empowerment of Differently abled and Seniro Citizens.	Disability certificate and I.D card issued by Directorate for the Empo Document Format	Choose File sample.pdf Scan Fetch from DigLocker

At the bottom of the form, there are buttons for "Save Annexure", "Cancel", and "Back".

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Step 9: Saved annexures will be displayed

The screenshot shows a web browser window with the URL `serviceonline.gov.in/configureka/editSaveAnnexure.do?OWASP_CSRFTOKEN=A6YK-Y4DI-FB4W-VC8D-2ECI-Q8FN-ZQ27-56NS&appId=31242&citizenId=10840757&directSubmitCheck=N`. The page displays the following information:

- I Agree:** Yes
- Annexure List:**
 - 1) Aadhar Card [Aadhaar card](#)
 - 2) Passport Size Photograph (File size should be less than 200 KB) [Passport size Photograph](#)
 - 3) Proof of Residential Address [Proof of Residential Address](#)
 - 4) Disability certificate and I D card issued by Directorate for the Empowerment of Differently abled and Senio Citizens [Disability certificate and I D card issued by Directorate for the Empowerment of Differently abled and Senio Citizens](#)
- Additional Details:**
 - Apply to the Office: KSRTC Division Office(KSRTC Divisions- Chikballapur)
 - Draft Reference No: TC003520000046

At the bottom, there are buttons for "eSign and Submit" and "Cancel". The footer includes logos for the Ministry of Panchayati Raj, Digital India, data.gov.in, india.gov.in, Deity, and PMINDIA. A disclaimer states: "Site is technically designed, hosted and maintained by National Informatics Centre. Contents on this website is owned, updated and managed by the Ministry of Panchayati Raj. POWERED BY SERVICEPLUS".

Step 10: After Submit, Sakala acknowledgement will be generated

The screenshot shows the "APPLICATION ACKNOWLEDGEMENT" page. It features the Karnataka State Emblem and the text "ಕರ್ನಾಟಕ ಸರ್ಕಾರ" (Government of Karnataka) and "Sakala Acknowledgement/ಸಕಾಲ ಸ್ವೀಕೃತಿ". The application details are as follows:

Office Name / ಕಛೇರಿ ಹೆಸರು	KSRTC Department / ಕೆಎಸ್ಆರ್‌ಟಿಸಿ ಇಲಾಖೆ
Sakala No/ಸಕಾಲ ಸಂಖ್ಯೆ	TC0025200000036
Application Date / ಅರ್ಜಿಯ ದಿನಾಂಕ	11/08/2020
Service Requested / ವಿನಂತಿಸಿದ ಸೇವೆ	Application For Accident Relief Fund / ಅಪಘಾತ ಬಲಿಹಾರ ನಿಧಿಗೆ ಅರ್ಜಿ
Applicant Name / ಅರ್ಜಿದಾರರ ಹೆಸರು	Inukurthi Kalyan Teja
Applicant Address / ಅರ್ಜಿದಾರರ ವಿಳಾಸ	sdadsdadadadasd,dadadads,HASSAN,KARNATAKA,India 567804.
Mobile No / ಮೊಬೈಲ್ ಸಂಖ್ಯೆ	9587456125

Documents Submitted / ದಾಖಲಾತಿಗಳನ್ನು ಸಲ್ಲಿಸಿದ ಮಾಹಿತಿ:

Type of document(s)	Document(s) Attached
Death Certificate	Death Certificate
Identity Card (ಗುರುತಿನ ಚೀಟಿ)	Ration Card (ರೇಷನ್ ಕಾರ್ಡ್)
Medical Certificate / Postmortem Report	Post mortem report / Medical Certificate
Aadhaar Card	Aadhaar card
Legal heirs Bank passbook copy	Legal heirs Bank passbook copy
Passport size photograph of Legal heirs	Passport Size Photo (JPG/JPEG/PNG)
"G"-Tree (Generation Tree/Family)	"G"-Tree (Generation Tree/Family)
Police FIR and Panchanama	Police FIR and Panchanama

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Officer Work Flow

